

Provider	Support for:	Age range (if applicable)	Course area	Course/qualification	Qualification Level	Type	Cost	Opportunity	Description (further details)	How to apply
BT/Skills for Tomorrow	All		Digital	Accessing public services	Entry	Online learning	Free	Help for older and vulnerable people and those with lower digital skills to stay in contact with family and friends, to keep up to date, and to be healthy during the spread of the coronavirus.	<p>How to access GP services online – providing key information on how to find and register with your local GP surgery, apply for repeat prescriptions and look up health records online.</p> <p>How to use the NHS website – outlining how to make the most of the NHS website to find advice and local health services like GPs and hospitals online.</p> <p>Using public services online – how to understand what public services are available online, how use the GOV.UK government website and find local council services</p>	Visit website
BT/Skills for Tomorrow	All		Digital	Video calling	Entry	Online learning	Free	Learn how to use video calling to connect with family and friends		Visit website
BT/Skills for Tomorrow	All		Digital	Online and mobile banking	Entry	Online learning	Free	providing tips on how to do internet banking using either a computer, tablet or mobile phone, and how to keep track of your money		Visit website
BT/Skills for Tomorrow	All		Digital	Online shopping	Entry	Online learning	Free	helping on how to shop online, compare prices, use secure payment methods and understand your rights when buying online		Visit website
BT/Skills for Tomorrow	All		Digital	Socialising online – and to share things online	Entry	Online learning	Free	learn how to use social networks like Facebook and Twitter to connect with family and friends		Visit website
BT/Skills for Tomorrow	All		Digital	Watching and listening online	Entry	Online learning	Free	support to watch TV and listen to radio online, and to use services to listen to music:		Visit website
BT/Skills for Tomorrow	Small businesses		Marketing	Support with busines online	N/a	Online learning	Free	At a time when many small businesses may struggle to survive, we're working with Google Digital Garage, Small Business Britain, and LinkedIn Learning to provide guides for people to do business online and to build their digital skills.	<p>Make sure customers find you online – setting out how search engines and online advertising can help small businesses to connect with more customers.</p> <p>Connect with customers over mobile – providing information on how to grow an online presence and start reaching new customers on their mobiles.</p> <p>Promote a business with content – supporting small businesses on how to get noticed and to connect with more customers through social media, video, and content marketing.</p> <p>Promote a business with online advertising – outlining the online tools small businesses can use to promote their business online, create a marketing strategy, and attract the right customers.</p>	Visit website
BT/Skills for Tomorrow	Small businesses		Marketing	Support with busines online	N/a	Webinars	Free	Support to small businesses via webinars, covering topics such as Online Presence, Digital Marketing,	Data Analytics, Social Media and Collaboration Tools.	Visit website
Cuseum	Museums and cultural organizations		Marketing	How to Keep Your Audience Engaged, Entertained,	n/a	Webinars	Free	Join Cuseum's Brendan Ciecko, with special guests Seema Rao (Deputy Director & Chief Experience Officer @ Akron Art Museum), and Scott Stulen (Director and President @ Philbrook Museum of Art), as they talk about steps cultural organizations can take to engage their audiences digitally and continue their important work as trusted community resources during this public health and economic crisis, even when physical sites remain in lockdown		Visit website
Burton and South Derbyshire College	All		Digital skills	Level 2 Certificate in IT User Skills	2	Online learning	Free	The course is for anyone who wants to build upon their existing IT and Internet skills to gain a qualification that is also attractive to employers.		Visit website
Burton and South Derbyshire College	All		Digital skills	Level 2 Certificate in Principles of Digital Skills in Employment	2	Online learning	Free	<p>Our Principles of Digital Skills course will equip you with an understanding and knowledge of the digital skills needed to search and apply for employment, including an awareness of finding and managing relevant and good quality information, and considering the importance of online identities. You will also look at the importance of digital skills in the workplace itself, considering how to communicate effectively using technology and how to protect data and devices, among other organisational policies and procedures.</p> <p>This qualification is aimed at anyone who is either in employment or searching for employment, particularly those who wish to develop their digital skills in relation to the management of information and digital safety, security and communication. Anyone with a basic understanding of IT skills who is searching for career progression, or wishing to improve their digital skills for their own personal use, would benefit from this course</p>		Visit website
North Warwickshire & South Leicestershire College	All		IT	CompTIA IT Fundamentals	1	Online learning	Free	The CompTIA IT Fundamentals will provide you with the knowledge and skills required to identify and explain the basics of computing, IT infrastructure, application and software, software development, database fundamentals, and security		Visit website

North Warwickshire & South Leicestershire College	All		IT	CompTIA A+	2	Online learning	Free	The CompTIA A+ will provide you with the skills to support basic IT infrastructure; configure and support PC, mobile and IoT device hardware; implement data back up; demonstrate baseline security skills and configure device operating systems.	Visit website
North Warwickshire & South Leicestershire College	All		IT	CompTIA Security	3/4	Online learning	Free	CompTIA Security validates the baseline skills you need to perform core security functions and pursue an IT security career. You will learn practical security problem solving skills and address security incidents.	Visit website
North Warwickshire & South Leicestershire College	All		IT	Introduction to Digital Skills	1	Online learning	Free	The purpose of this qualification is to allow learners to demonstrate understanding of, and competency in, digital literacy skills. It will help learners progress to a work role where digital literacy skills are required. Modules include: - Apply digital skills in personal and business situations - Understand how to maintain safety and security when using data and devices - Find and use information online - Use digital resources to facilitate your own learning and career progression - Communicate socially and professionally using technology - Use word processing software to create straightforward text and documents	Visit website
North Warwickshire & South Leicestershire College	All		IT	Intermediate Digital Skills	2	Online learning	Free	Are you interested in gaining a qualification to demonstrate your understanding of and competency in digital literacy skills for the workplace? The purpose of this qualification is to allow learners to demonstrate understanding of and competency in digital literacy skills. It will help learners progress to a work role where digital literacy skills are required. Modules include: - Understand how to protect devices and data - Communicate socially and professionally using technology - Apply digital skills in personal and business situations - Use digital resources to facilitate their own career progression	Visit website
North Warwickshire & South Leicestershire College	All		IT	Understanding Technology Enabled Care	2	Online learning	Free	In this fast-moving world, technology plays a huge part in daily life, and the care sector is no different. Technology Enabled Care (TEC) is playing an increasing role in health and social care, with over 1.7 million vulnerable people relying on TEC to support independence in their own homes. This qualification gives learners an understanding of the positive impact technology can have on individuals and the improvements it can make to quality of life. Modules include: - Introduction to technology enabled care that can be used to help support an individual's quality of life - Understanding a person-centred approach to technology enabled care that can support independence, health and well-being - Understanding roles and responsibilities in relation to technology enabled care - Introduction to legislation, safeguarding and regulatory requirements	Visit website
Netcom Training	All		Digital	CSIS (Comptia Secure Infrastructure Specialist)	3	Online learning	Free	On line learning with live streaming, virtual classrooms and daily support and guidance, this course will revert to classroom workshop basis once Pandemic is cleared. Flexible classes Morning/Afternoon/ Evening available.	Visit website